



Public Service
10770 West Oakland Park Blvd. • Sunrise, FL 33351 • P: 954.746.3232 • F: 954.572.2479

PUBLIC SERVICE - UTILITY BILLING INFORMATION

The following rates and services information is furnished for customers of the City of Weston/Indian Trace Development District utility systems. Utility services, including billing and customer service, are provided by the City of Sunrise. **All rates are subject to change.**

WATER AND WASTEWATER (SEWER) RATES

Residential Accounts

Water: \$8.94 for monthly base facility (minimum charge whether service is on or off), \$1.76 per 1,000 gallons used (up to 30,000 gallons) and \$2.23 per 1,000 gallons used (over 30,000 gallons) commodity charge.

Wastewater (Sewer): \$12.69 for monthly base facility and \$1.77 per 1,000 gallons of water used (16,000 gallons maximum).

Commercial Accounts

Water Meter Size:	<u>5/8"</u>	<u>1"</u>	<u>1½"</u>	<u>2"</u>	<u>3"</u>	<u>4"</u>
Water Base:	\$12.50	\$31.24	\$69.62	\$113.35	\$232.06	\$270.44
Wastewater (Sewer) Base:	17.77	44.44	99.06	161.29	330.20	384.81

Water Consumption Charge: \$1.85 per 1,000 gallons
 Wastewater (Sewer) Consumption Charge: \$1.77 per 1,000 gallons of water

INDIAN TRACE DEVELOPMENT DISTRICT FACILITY MAINTENANCE CHARGE

Your monthly utility statement includes an Indian Trace Development District charge for maintenance of water and wastewater lines and facilities. The charge amount is based on the customer type and water meter connection size. The following charges are in effect as of December 18, 2000:

Water Meter Size:	<u>5/8"</u>	<u>1"</u>	<u>1½"</u>	<u>2"</u>	<u>3"</u>	<u>4" or Larger</u>
Single Family	\$2.50	\$12.00	\$24.00	\$46.00	\$55.00	\$75.00
Multi-Family	2.50	2.50	2.50	2.50	2.50	2.50
Commercial / Industrial	12.00	12.00	24.00	46.00	55.00	75.00

GARBAGE COLLECTION

All Service Refuse Company, Inc. provides garbage collection service for City of Weston residents.

The monthly residential single family collection rate effective January 1, 2004 is \$17.44. This amount is billed on your utility statement from the City of Sunrise and is subject to change without notice.

For questions regarding your garbage service, or to inquire about non-residential or multi-family rates, please contact All Service Refuse at (954) 583-1830.

CABLE TV

Advanced Cable Communications provides cable service to the Arvida developed section of Weston.

The monthly residential single & multi-family rate effective January 1, 2004 is \$ 40.20. This amount is billed on your utility statement from the City of Sunrise and is subject to change without notice.

For questions regarding your basic cable billing, please contact the City of Weston / Severn Trent Services at (954) 753-5841.

For all other cable related questions, please contact Advanced Cable Communications – Customer Service Hotline at (954) 753-0100.

TEMPORARY DISCONNECTION OF SERVICES

Should you require temporary discontinuance of water service, please contact City of Sunrise Public Service at (954) 746-3232 to schedule the dates for disconnection and reconnection. The service fee for turn-off or turn-on of water is \$15.00 per meter.

Base charges for water, wastewater (sewer) and garbage will continue to bill monthly, even when services are off.

PERMANENT DISCONNECTION OF SERVICES

When premises are permanently vacated due to sale of property, completion of lease term, etc., there are charges to close the utility accounts of vacating utility customers. The service fee is \$15.00 per water meter. Deposit refunds due to utility customers will generally be issued within four weeks of the closing of accounts. It is the customer's responsibility to provide a forwarding address.

Base charges for water, wastewater (sewer) and garbage will continue to bill monthly, even when services are off.

DISCONNECTION OF SERVICE FOR NON-PAYMENT

Utility bills are considered delinquent if not paid within 21 days of issuance, and services are subject to disconnection if payment is not received within 45 days of billing.

The charge for disconnection and reconnection of water is \$30.00. If water service has been disconnected within the preceding six months, the water disconnection and reconnection charge increases to \$50.00.

Service will be restored after full payment of the past due balance and service charges is received in cash, cashiers check or money order. The City's policy is to attempt to reconnect within 24 hours of payment. However, we strive to provide same day service if possible.

Under no circumstances is any customer or individual other than an authorized City representative permitted to turn water back on. In the event this occurs, a \$100.00 meter tampering charge will be assessed, and service will be disconnected with additional charges.

Any questions concerning rates or services may be directed to Public Service at (954) 746-3232. The provisions of Chapter 15 of the Sunrise Code of Ordinances set forth the complete and controlling utility policies and procedures.